A root cause analysis (RCA) and process mapping helped identify common deficiencies and process fragmentation in managing patients with central-lines (CLs) across the care continuum” Dorner and Gaines-Hill (2015).

**Reference:**


Caregiver and patient advocate project improves central line management

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**Abstract:**

Catheter-related bloodstream infections (CRBSIs) pose a significant threat to patient morbidity and mortality and attribute to increasing healthcare costs. A provision of quality healthcare includes the goal of patient education changing from telling the patient what to do, to now assisting patients in actively participating and learning about their own healthcare. A root cause analysis (RCA) and process mapping helped identify common deficiencies and process fragmentation in managing patients with central-lines (CLs) across the care continuum.
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